



NATIONAL  
PAWNBROKERS  
ASSOCIATION

# Introducing the 131st NPA Conference & Awards Dinner 2024

10.00am, Friday 11th October, Hilton Tower Bridge Hotel, London SE1 2BY

## Embracing change



**Hallmarking Risks:**  
Kerry Gregory  
Gemmology Rocks



**The Jewellery Market:**  
Doug Henry  
Birmingham Assay Office



**Physical Risks:**  
Sarah Staff  
Safer Gems in association with  
T.H.March



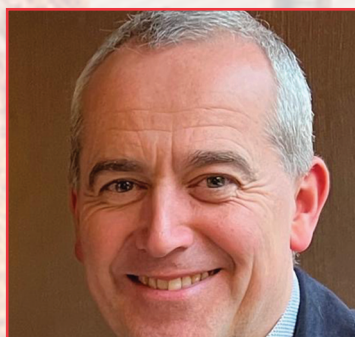
**Changing Mindset:**  
Andy Reid MBE  
Standing Tall Foundation



**Customer Experience:**  
Jill Spencer  
Proinsight



**Compliance Update:**  
Stephen Atkins  
SACM



**The Rolex Watch Market:**  
Haywood Milton  
Miltons (Liverpool) Ltd



**Theft and Risk Update:**  
Catherine Alexander  
The Watch Register



**Transparency in Sales:**  
Kate Flitcroft  
Bonhams

There will be a free networking event for Conference attendees, Thursday 10th October 2024.

**Book now for both the Conference and Awards Dinner**  
**Conference: Friday 11th October 2024, £125 and Awards Dinner £115+VAT**  
**To book contact: [Sonia.sahota@thenpa.com](mailto:Sonia.sahota@thenpa.com) or call 07735 886930**