**National Pawnbrokers Association**

2nd Floor, 289 Green Lanes, Palmers Green

London, N13 4XS, 07735 886930

Dear Delegate,

**131st ANNUAL GENERAL MEETING, CONFERENCE AND AWARDS DINNER**

Welcome to the Hilton Tower Bridge and to the 131st AGM, Conference and Awards Dinner. As usual we have a strong line-up of speakers who shall provide a multitude of insights, and guidance to help you develop your business in line with this year's theme of ‘**Embracing Change’**. There is something for everyone and am sure that you will find the day interesting and useful. In addition, many of the speakers are available pre and post their presentation should you wish to speak with them one-on-one.

**All our speaker’s presentations shall be available in the member's area of the NPA website or upon request.**

Please also take the opportunity to visit the **Trade Exhibition** stands in Tower Suite Foyer & More London Suite. This provides a unique opportunity to engage with companies direct about their products and services, and how they may be of assistance to you. The Conference will be in Tower Suite, with coffee and lunch breaks reverting to the Exhibition areas offering further opportunities to meet with trade exhibitors and network. Exhibitor stands shall be open from 9.00am until the end of the Conference and I should like to thank all of our exhibitors for supporting our 2024 Conference.

Delegates who have green badges are NPA Conference 'first-timers', please take the opportunity to say hello, as you never know what business opportunities may come about as a result. Keeping to the timeline at an event such as this is always a challenge so could we ask delegates to please make their way promptly back into Tower Suite at the end of the coffee break, and after lunch.

Everyone attending the Conference will automatically receive a **Certification of Continuing Professional Development** to prove attendance at the Conference, which can be used as evidence of training. This will be emailed to you after the event.

The evening event shall commence with a **Champagne Reception in Tower Suite Foyer at 7:15pm**, prior to moving through to **Tower Suite** at **7.50pm for the Awards Dinner**. The highlight of the evening shall be to recognise the high achievers in our industry, and after this we can relax and enjoy the rest of the evening with a Comedian, Casino setup by **Funky Casino,** a cash bar, DJ and Karaoke.

As always, our thanks go to our sponsors, exhibitors, and to you for giving your valuable time to attend. We should also like your feedback (good or bad). Please take a few minutes to complete the feedback form which will be emailed to you after the event and return via e-mail/post.

Best wishes and enjoy the day and evening!

*Peter*

Peter Hall

Chief Executive 11 Oct 24